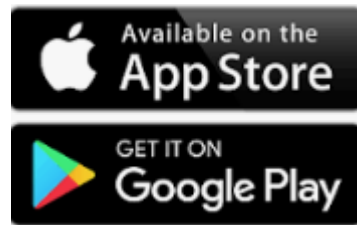
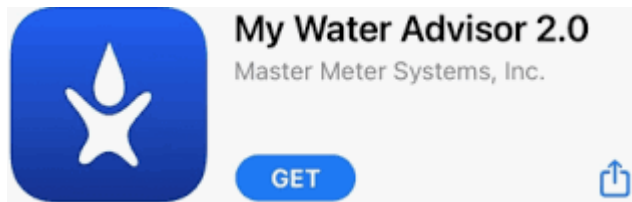




Smart Water Meter Signup Instructions

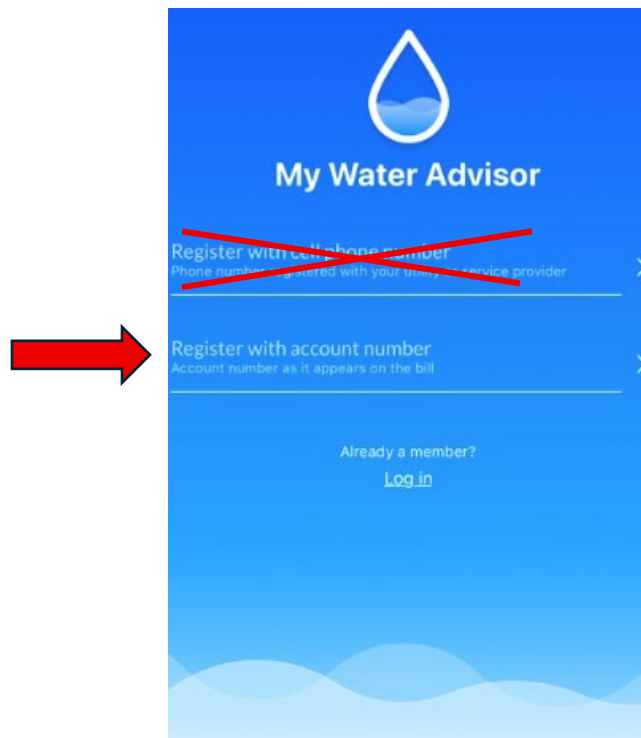
North Austin MUD #1 has recently completed the installation of the Allegro (AMI) Automated Metering Infrastructure with HydroPro and Master Meter. The new smart water meters log water consumption each hour and transmit water reads twice daily. The new meters include an app to assist customers in viewing their usage and setting goals and alerts. **Please see the step-by-step instructions below to access your smart water meter.**

Step 1. Start by locating the “**My Water Advisor 2.0**” on your App Store or Google Play. The icon will appear as follows:



**if you don't plan to download the app, you can register and login to your account by visiting <https://mywateradvisor2.com/>*

Step 2. Once the app is downloaded, you will need to register your account by entering your 10-digit North Austin MUD #1 account number. **Please note the cell phone sign up function is not available at this time.**



Step 3. Register your account number and full name. The account number entered **must** match the last ten-digit account numbers on your North Austin MUD #1 water bill beginning with **062**. Please do not enter the first five digits of the account number on your water bill. The Full Name **must** also match the name on your water bill exactly. If you have any trouble with this step, please contact our customer service team at customerservice@crossroadsus.com

Step 4. Complete login information. Provide a valid email and password for your My Water Advisor account. Then select “Finish and Login”

← Email & Password


PROVIDE A VALID E-MAIL

E-mail

REPEAT E-MAIL


E-mail

CHOOSE A PASSWORD YOU WISH TO USE

Password 

Must contain numbers and letters
Must contain 8 characters or more

TYPE THE PASSWORD AGAIN

Password 

By signing up you agree to [Terms of Use](#)
and [Privacy Policy](#)

FINISH AND LOGIN

Features of the My Water Advisor 2.0 app



Questions/Issues with setup? Please contact customerservice@crossroadsus.com or 512-246-1400 for assistance.